



On the Winds of Change!

Come Sail Away with the CCC

August 10-11, 2021 ~ Hyatt Orange County

Program by Track

	Property	Liability	SIU	Emerging Trends
Tuesday, 10:45 a.m. – 11:45 a.m.	Fire Investigation in the 21st Century - Tactics, Tools & Tech!	Found the Footprints? Now What? Claims Investigation, Preservation, and Admission of Social Media Evidence at Trial	Effective Interviewing: Details and Deceptions	Remote Claims Management
Tuesday, 1:30 p.m. – 2:30 p.m.	Taking the Helm in Managing the ALE/LOU Process	Successful Claims Investigation and Defending a Lawsuit – a Joint Endeavor?	How, When and Why to Employ New Tech in Auto Loss Evaluations: Three Case Studies	Reverse Course! Federal Courts Are Blocking Payment of Cannabis Insurance Claims
Tuesday, 3:00 p.m. – 4:00 p.m.	Handling Large HO Claims with Public Adjusters: Leveling the Playing Field	The Fine Line Between Icky and Ethical: 9 Steps in Ethical Decision Making	"My Bentley Crashed" - Questionable Claims Involving Luxury Vehicles	COVID-19: Insurance Coverage Implications Arising from a Global Pandemic
Wednesday, 8:30 a.m. – 9:30 a.m.	Navigating Civil Unrest	High Exposure Commercial Liability Claims: Deflating the Inflated Demands	Navigating Legal Challenges and Trends in Suspicious Claims Investigations	Growing Pains: Risk and Claims in the Legal Cannabis Industry
Wednesday, 10:00 a.m. – 11:00 a.m.	Understanding & Evaluating Remediation & Repair Estimates	Investor Funded Litigation: Leveling the Playing Field or Funding the Takedown?	How to Build, Operate and Profit from an Illegal Telehealth Entity	Combating the Reptile in the Era of COVID-19
Wednesday, 11:30 a.m. – 12:30 p.m.	Are Your Consultants And Vendors Using The Same Ethics You Require Of Your Employees?	The Next Litigation Wave: What Should We Expect When COVID-19 "Stay in Place" Orders are Lifted?	Nomadic Claimants and Automobile Insurance Fraud	Social Media Investigations: Don't Miss the Boat